



Da Gama Bay (A Holiday Portfolio Destination)

Terms & Conditions for 2024 Accommodation Promos

[Da Gama Bay](#) (a Holiday Portfolio Destination) is a consistently top-rated (Google and Bookings.com) self-catering, affordable luxury holiday experience in St. Helena Bay on the West Coast of the Western Cape!

Following are the terms & conditions for our 2024 promotional offers:

Weskus Beskus 2024

- 20% discount for bookings made and paid in full by 30 April 2024.
- Valid for stays between 05 February & 12 December 2024
- Excludes long weekends and peak season.
- Bookings are non-refundable when cancelled less than 90 days before the reservation (see our cancellation policy).
- Reservations can be moved to alternative dates within the reservation period (5 February and 12 December 2024) depending on availability.
- Surcharges: Cleaning and laundry fees is included in your package price and will reflect on your invoice.

Honeymoon 2024

- Valid for stays between 15 January and 26 April 2024.
- Excludes long weekends and peak season.
- Payment must be settled in full when the reservation is made.
- Bookings are non-refundable when cancelled less than 90 days before the reservation (see our cancellation policy).
- Reservations can be moved to alternative dates within the reservation period (15 January and 26 April 2024) depending on availability.

CONTACT

Email: admin@holidayportfolio.co.za
Phone: [+27 71 342 6244](tel:+27713426244)

ADDRESS

13 Carlisle St, Paarden Eiland,
Cape Town, 7405



- Surcharges: Cleaning and laundry fees are applicable and will reflect on your invoice

Human Rights Day 2024

- Valid for stays from 21 to 24 March 2024 (4 nights).
- Payment must be settled in full when the reservation is made.
- Bookings are non-refundable when cancelled less than 90 days before the reservation (see our cancellation policy).
- Surcharges: Cleaning and laundry fees is included in your package price and will reflect on your invoice.

Easter Weekend 2024

- Valid for stays from 28 March to 1 April 2024 (4 nights)..
- Payment must be settled in full when the reservation is made.
- Bookings are non-refundable when cancelled less than 90 days before the reservation (see our cancellation policy).
- Surcharges: Cleaning and laundry fees is included in your package price and will reflect on your invoice.

Youth Day 2024

- Valid for stays from 14 to 17 June 2024 (4 nights).
- Payment must be settled in full when the reservation is made.
- Bookings are non-refundable when cancelled less than 90 days before the reservation (see our cancellation policy).
- Surcharges: Cleaning and laundry fees is included in your package price and will reflect on your invoice.

Women's Day 2024

- Valid for stays from 8 to 11 August 2024 (3 nights).
- Payment must be settled in full when the reservation is made.
- Bookings are non-refundable when cancelled less than 90 days before the reservation (see our cancellation policy).
- Surcharges: Cleaning and laundry fees is included in your package price and will reflect on your invoice.

Heritage Day 2024

- Valid for stays from 20 to 24 September 2024 (4 nights).
- Payment must be settled in full when the reservation is made.
- Bookings are non-refundable when cancelled less than 90 days before the reservation (see our cancellation policy).
- Surcharges: Cleaning and laundry fees is included in your package price and will reflect on your invoice.

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Day of Reconciliation 2024

- Valid for stays from 13 to 16 December 2024 (3 nights).
 - Payment must be settled in full when the reservation is made.
 - Bookings are non-refundable when cancelled less than 90 days before the reservation (see our cancellation policy).
 - Surcharges: Cleaning and laundry fees is included in your package price and will reflect on your invoice.
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PLEASE TAKE NOTE OF THE FOLLOWING GENERAL INFORMATION

- The cardholder's ID/Passport is required at check-in.
- The credit card used for the online deposit must be present at check-in.
- It is a condition of your reservation that a CLEAR CLOSE-UP PHOTOGRAPH of your ID DOCUMENT OR PASSPORT must be sent to our WhatsApp number (+27 71 342 6244) prior to your arrival. Please use this link <https://wa.me/27713426244>
- We reserve the right to request another copy should the image not be clear. If not received your reservation will automatically lapse.
- We will unfortunately not be able to provide ACCESS INFORMATION (we work with a lockbox system) without these images.
- A CLEANING AND LAUNDRY FEE is applicable on any reservation, and WILL REFLECT AS A CLEANING FEE on your INVOICE.
- On the first day of your reservation, CHECK-IN is available from 14h00. We will be in contact in due course to provide you with the relevant access information.
- You are welcome to view our general HOUSE RULES by using this link <https://bit.ly/DGBBooking>
- Should you require a SHUTTLE SERVICE, you are welcome to contact the following service providers:
 - Marinda's Shuttle - Marinda +27 76 067 2714 or <https://wa.me/27760672714>
 - Danie's Shuttle - Danie +27 63 248 7849 or <https://wa.me/27632487849>
- On the last day of your reservation, CHECK-OUT is required before 10h00.
- We will be in contact in due course to provide you with the relevant check-out information.
- In the event that BREAKAGES OR DAMAGES occur during your stay, please advise us immediately via WhatsApp on <https://wa.me/27713426244>
- You are welcome to browse our ACTIVITY GUIDE through the following link in preparation for your stay <https://bit.ly/DGBActivities>
- Please note, all the units are NON SMOKING & NON-VAPING and a designated smokers corner is available.

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- Guests need to use their OWN LOGIN DETAILS to access any STREAMING SERVICE and must remember to sign out again upon departure.

If you are celebrating a SPECIAL EVENT during your stay, please advise us accordingly in the special request section!

If you have any QUESTIONS, please do not hesitate to contact us via email sleep@dagamabay.com or via WhatsApp <https://wa.me/27713426244>.

The Da Gama Bay Holiday units is a Holiday Portfolio Destination and is managed by the DVRSA Group, registered as Developments & Retirement Villages SA (Pty) Ltd & trading as RetirementSA || Registration Number 2012 198 659 07 | Registered PPRA F142 251 | PoPI 27571/2021-2022/IRR TT || We adhere to POPIA, you can view our POPI Manual on our website www.retirementvillagessa.com/popj

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